| 1.The main function of cultural<br>tourism is to maintain and pro-<br>tect cultural heritage  | 8. Cultural tourism is no different<br>from any other form of touris-<br>mover preserving the intangible<br>elements  | 15. Cultural tourism should not<br>attract tourists from other conti-<br>nents for environmental reasons<br>over preserving the intangible<br>elements  |
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| 2. Cultural tourism should pri-<br>oritize preserving the tangible<br>elements of the local culture<br>over preserving the intangible<br>elements                                     | 9. The objective of cultural tour-<br>ism is to attract as many tourists<br>as possible for economic rea-<br>sonsover preserving the intangi-<br>ble elements   | 16. Future cultural tourism de-<br>velopment should focus on pro-<br>viding business opportunities for<br>local entrepreneursover preserv-<br>ing the intangible elements   |
| 3. Cultural tourism should focus<br>on current, rather than historical<br>cultural heritage   | 10. Cultural tourism has a strong<br>social function, as it provides<br>incentives to pass on traditions<br>and values from generation to<br>generationover preserving the<br>intangible elements                           | 17. End-users, such as local<br>residents, local entrepreneurs<br>and tourists, are currently not<br>engaged enough in developing<br>technological interventions for<br>cultural tourism over preserving<br>the intangible elements                         |
| 4. Given that there are different<br>types of tourists, the cultural<br>tourism offer should be diversi-<br>fied as wellover preserving the<br>intangible elements                    | 11. Cultural tourism is a tool to<br>develop and rebuild economical-<br>ly deprived areasover preserving<br>the intangible elements   | 18. Cultural tourism generates<br>more jobs, and the number<br>of tourists should therefore<br>growover preserving the intangi-<br>ble elements   |
| 5. Cultural tourism should also<br>include experiences for local<br>people rather than only for visi-<br>tors from elsewhere  | 12. Economic sustainability of<br>cultural tourism is equally im-<br>portant to social and cultural<br>sustainability.over preserving the<br>intangible elements  | 19. Cultural tourism can make<br>residents proud of their heritage<br>and culture, and therefore is an<br>important means to create so-<br>cial cohesionover preserving the<br>intangible elements  |
| 6. Cultural tourism uses sensi-<br>tive and delicate aspects of the<br>society, such as culture and tra-<br>ditions, and should therefore not<br>be aimed at commercial purpos-<br>es | 13. Cultural tourism needs new<br>metrics to measure its succes<br>- current metrics are inappropri-<br>ateover preserving the intangible<br>elements   | 20. To avoid tensions and fric-<br>tions, a conscious choice should<br>be made to attract a type of (cul-<br>tural) tourists that matches the<br>cultural offerings and the inhabi-<br>tants of the destinationover pre-<br>serving the intangible elements |
| 7. Developing cultural tourism is<br>not about explaining the culture<br>of a place, it is about allowing a<br>place to present itself in the way<br>it sees fit.                     | 14. Measurement of the effects<br>of interventions used to manage<br>cultural tourism is important for<br>effective long term sustainable<br>development of cultural tourism.<br>over preserving the intangible<br>elements | 21. COVID-19 should be seen<br>as an opportunity to complete-<br>ly redesign cultural tourism in a<br>more sustainable way, with more<br>attention to its social and envi-<br>ronmental impactover preserving<br>the intangible elements                    |

| 22. Conscious choices should be made regarding the number of tourists that you aim for   | 29. Technological solutions are<br>crucial to creating participatory<br>planning in cultural tourism   | 36. Cultural tourism should be<br>placed higher on the overall spa-<br>tial planning agenda of a destina-<br>tion  |
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| 23. Replacing mass tourism by<br>cultural tourism should be stim-<br>ulated by means of government<br>funding  | 30. Virtual cultural tourism (e.g.<br>virtual visit to a museum) is here<br>to stay, also after the pandemic   | 37. Currently, the tourism indus-<br>try functions too much in iso-<br>lation and does not cooperate<br>enough with other sectors  |
| 24. When recovering from the im-<br>pact of COVID-19, communities<br>would benefit from future growth<br>of cultural tourism organised by<br>tour operators rather than 'do it<br>yourself' tourists | 31. Cultural tourism should at-<br>tract a specific type of tourist<br>that is interested in participating<br>in the local culture (e.g. cooking<br>class, craft products workshop),<br>instead of just visiting | 38. It is important to make con-<br>cious decisions about which<br>resources (experiences) are only<br>available to local residents and<br>not to tourists   |
| 25. Seasonality of cultural tour-<br>ism is a blessing for a destina-<br>tion  | 32. Food and gastronomy are in-<br>dispensable elements of cultural<br>tourism   | 39. In a participatory approach to cultural tourism, diversity in the stakeholders involved is crucial to optimal decision making  |
| 26. Developing cultural tourism<br>should be a bottom up process,<br>which means that the ultimate<br>offer is community driven  | 33. Integrating Augmented Real-<br>ity in the experience of visiting is<br>crucial to making tourists more<br>interested in the local culture  | 40. Private businesses know<br>better than anyone else how to<br>organize and develop cultural<br>tourism, as they best under-<br>stand tourists' expectations, and<br>should therefore be in the lead in<br>developing cultural tourism |
| 27. The government is the only<br>stakeholder that has the knowl-<br>edge and resources to develop<br>cultural tourism   | 34. After the COVID-19 pandemic cultural tourism should focuss less on events and festivals  | 41. The COVID 19 pandemic has<br>shown that current business<br>models for cultural tourism are<br>unsusustainable   |
| 28. Cultural tourism is now cen-<br>tred in too few places of the des-<br>tination, and therefore interven-<br>tions to spread cultural tourists<br>are needed                                       | 35. To achieve sustainable cul-<br>tural tourism the cooporation<br>between the cultural sector and<br>tourism industry needs to be im-<br>proved  | 42. Cultural tourism marketing<br>should focus more on intangible<br>and informal cultural heritage  |

| 43. Social media such as Insta-  | 45. The natural environment is   | 47. Destinations should focus  |
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| gram are key to spreading tour-  | part of the culture, and cultural  | on attracting smaller numbers  |
| ists and increasing the popularity   | tourism should focus on pre-   | of high spending tourists, rather  |
| of lesser known parts of the des-  | serving our natural environment  | than large numbers of tourists   |
| tination   | more actively  | that spend less  |
| 44. After covid-19, tourists are<br>likely to appreciate local culture<br>more | 46. Common strategies towards<br>more sustainable cultural tour-<br>ism are difficult to agree upon,<br>because stakeholders are too<br>focused on their own interests | 48. Cultural tourism needs to<br>be treated as a business case.<br>In other words, decisions need<br>to be based on return on invest-<br>ment. |